## ELECTRONIC COMMUNICATION ETIQUETTE

## **GENERAL GUIDELINES**

Keep Messages Clear and Concise:

Use simple language.

Avoid unnecessary words.

Ensure your message is brief but contains all relevant information.

Be Polite and Professional:

Address others with respect.

Use "please" and "thank you" when appropriate.

Stay calm, even in stressful situations.

Avoid Overuse of the Channel:

Do not monopolize the channel.

Pause between transmissions to allow others to respond or communicate.

Check the Channel Before Speaking:

Ensure the channel is clear before you start talking.

Wait for others to finish their conversations.

Use the Proper Call Signs:

Identify yourself and the intended recipient at the start of the transmission.

Example: "This is Alpha-1 calling Bravo-2."

Speak Clearly and Slowly:

Articulate your words properly.

Speak at a moderate pace to ensure your message is understood.

Use Standard Phrases:

"Roger" = I understand.

"Over" = I am finished speaking, awaiting a response.

"Out" = I am finished speaking, no response expected.

"Say again" = Please repeat your message.

"Affirmative" = Yes.

"Negative" = No.

Stay on Topic:

Keep communications relevant to the task at hand.

Avoid unnecessary conversations that clutter the airwaves.

Break for Emergencies:

If there's an emergency, say "Break, break" to interrupt the current conversation. Immediately give the priority message.